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## **M04 Quality Policy and Objectives**

### **M04:01 Policy Statement**

Sir Frederick Snow & Partners Ltd and Snow Consulting Ltd are both professional consulting engineering companies staffed and organised to provide multi-disciplinary engineering services within the UK and overseas. Commitment to clients and to high levels of professional excellence has been and will continue to be our prime objective. The establishment of a Quality Management System to BS EN ISO 9001: 2008 is part of that commitment, and each firm is committed to complying with the requirements and continually improving the effectiveness of our Quality Management System.

To achieve and maintain our targets for efficiency, it is of paramount importance that our quality systems and procedures are consolidated, documented and observed, and that these procedures are reviewed periodically and amended as necessary to continually improve the effectiveness of our quality management system. This is required to ensure that tasks are planned, controlled and successfully carried out and completed and that project-related issues are promptly identified and resolved.

Senior Managers are entrusted with the responsibility to implement the operational procedures for Quality Management within the respective divisions and offices of the Practice and to ensure that their staff are fully aware of this policy.

The co-operation and dedicated effort of all staff members will be highly appreciated. Quality is everybody's responsibility

A handwritten signature in black ink, appearing to read "Paul Drobig".

Paul Drobig  
Managing Director

April 2017